

## Workplace Legal Advice Program – overview

Some employers and employees are eligible for free, independent legal advice for workplace issues arising from the coronavirus outbreak. Read about our Workplace Legal Advice Program.

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- [Workplace Legal Advice Program – information for employees \(www.fairwork.gov.au/coronavirus-and-australian-workplace-laws/contact-us/workplace-legal-advice-program-faqs/workplace-legal-advice-program-information-for-employees/workplace-legal-advice-program-employee-faqs\)](http://www.fairwork.gov.au/coronavirus-and-australian-workplace-laws/contact-us/workplace-legal-advice-program-faqs/workplace-legal-advice-program-information-for-employees/workplace-legal-advice-program-employee-faqs)
- [Workplace Legal Advice Program Terms, Conditions and Privacy Statement \(https://www.fairwork.gov.au/website-information/workplace-legal-advice-program-referral\)](https://www.fairwork.gov.au/website-information/workplace-legal-advice-program-referral)

## About the Workplace Legal Advice Program

Our Workplace Legal Advice Program provides eligible employers and employees with independent legal help to deal with workplace issues arising from the coronavirus outbreak.

Law firms with specialist workplace experience provide the advice. It is free and confidential.

Eligible employees can get advice about issues related to their employment contract such as contractual changes to pay, hours or duties, due to the impacts of coronavirus.

Eligible employers can get advice on issues like:

- stand downs from work
- flexible work arrangements
- pay and entitlements
- JobKeeper changes to the Fair Work Act.

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## Eligibility

Employers and employees who contact our [www.fairwork.gov.au/coronavirus-and-australian-workplace-laws/tools-and-help-during-coronavirus/contact-us/default](http://www.fairwork.gov.au/coronavirus-and-australian-workplace-laws/tools-and-help-during-coronavirus/contact-us/default) Coronavirus hotline ([www.fairwork.gov.au/coronavirus-and-australian-workplace-laws/tools-and-help-during-coronavirus/contact-us/default](http://www.fairwork.gov.au/coronavirus-and-australian-workplace-laws/tools-and-help-during-coronavirus/contact-us/default)) or make an online enquiry through [My account \(https://www.fairwork.gov.au/my-account/fwosignin.aspx\)](https://www.fairwork.gov.au/my-account/fwosignin.aspx) may be referred to the Workplace Legal Advice Program if they meet all of the following criteria:

- they are eligible for the Program (see details about [employer](#) and [employee](#) eligibility below)
- their enquiry relates to the impacts of coronavirus and, for employees only, the terms of their employment contract
- their enquiry is suitable for referral
- they are willing to participate in the Program.

Enquiries that can be resolved by our Coronavirus hotline advisers or are answered on our website are generally not suitable for referral.

### Employer eligibility

As an employer, to be eligible for the Workplace Legal Advice Program you must meet all of the following criteria:

- not be represented by a lawyer or paid agent
- be covered by [the Fair Work system \(https://www.fairwork.gov.au/about-us/legislation/the-fair-work-system\)](https://www.fairwork.gov.au/about-us/legislation/the-fair-work-system)
- agree to the terms and conditions, available at [Workplace Legal Advice Program Terms, Conditions and Privacy Statement \(https://www.fairwork.gov.au/website-information/workplace-legal-advice-program-referral\)](https://www.fairwork.gov.au/website-information/workplace-legal-advice-program-referral) .

For more information about the program, including frequently asked questions, go to our [Workplace Legal Advice Program – information for employers \(www.fairwork.gov.au/coronavirus-and-australian-workplace-laws/tools-and-help-during-coronavirus/workplace-legal-advice-program-overview/workplace-legal-advice-program-information-for-employers/default\)](https://www.fairwork.gov.au/coronavirus-and-australian-workplace-laws/tools-and-help-during-coronavirus/workplace-legal-advice-program-overview/workplace-legal-advice-program-information-for-employers/default) page.

### Employee eligibility

As an employee, to be eligible for the Workplace Legal Advice Program you must meet all of the following criteria:

- not be represented by a lawyer or paid agent
- be covered by [the Fair Work system \(https://www.fairwork.gov.au/about-us/legislation/the-fair-work-system\)](https://www.fairwork.gov.au/about-us/legislation/the-fair-work-system)
- be able to provide your employer's Australian Business Number (ABN). This can be found on your payment summary (usually available from the Australian Taxation Office through MyGov) and on your payslip
- agree to the terms and conditions, available at [Workplace Legal Advice Program Terms, Conditions and Privacy Statement \(https://www.fairwork.gov.au/website-information/workplace-legal-advice-program-referral\)](https://www.fairwork.gov.au/website-information/workplace-legal-advice-program-referral) .

For more information about the program, including frequently asked questions, go to our [Workplace Legal Advice Program – information for employees \(www.fairwork.gov.au/coronavirus-and-australian-workplace-laws/contact-us/workplace-legal-advice-program-faqs/workplace-legal-advice-program-information-for-employees/workplace-legal-advice-program-employee-faqs\)](https://www.fairwork.gov.au/coronavirus-and-australian-workplace-laws/contact-us/workplace-legal-advice-program-faqs/workplace-legal-advice-program-information-for-employees/workplace-legal-advice-program-employee-faqs) page.

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## Contact us

Fair Work Online: [www.fairwork.gov.au](http://www.fairwork.gov.au)

Fair Work Infoline: 13 13 94

Need language help?

Contact the Translating and Interpreting Service (TIS) on 13 14 50

Hearing & speech assistance

Call through the National Relay Service (NRS):

For TTY: 13 36 77. Ask for the Fair Work Infoline 13 13 94

Speak & Listen: 1300 555 727. Ask for the Fair Work Infoline 13 13 94

The Fair Work Ombudsman is committed to providing advice that you can rely on. The information contained on this website is general in nature. If you are unsure about how it applies to your situation you can call our Infoline on 13 13 94 or speak with a union, industry association or workplace relations professional. Visitors are warned that this site may inadvertently contain names or pictures of Aboriginal and Torres Strait Islander people who have recently died.

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